

Management Plan Policies and Procedures Updates

- Updated the Region name throughout the document from Northwest Iowa Care Connections (NWIACC) to Care Connections of Northern Iowa (CCNIA)
- Updated the website address in the document from www.nwiaccareconnections.org to www.ccnia.org
- Added language to the first paragraph page 4 (Introduction and Vision) of the document to explain the name change.



CCNIA Management Plan Policies and Procedures 4

Introduction and Vision

Northwest Iowa Care Connections (NWIACC) was formed under Iowa Code Chapter 28E to create a mental health and disability service region in compliance with Iowa Code 331.390. Within this region, NWIACC created a regional management plan designed to improve health, hope, and successful outcomes for the adults in our region who have mental health disabilities and intellectual/developmental disabilities, including those with multi-occurring substance use issues, and for children in our region with serious emotional disturbance. In Early 2021 due to geographical changes in the region the name has now been changed to Care Connections of Northern Iowa (CCNIA)

- P. 21 Eligibility – added a graphic to match the written language.

CCNIA Management Plan Policies and Procedures 21

E. ELIGIBILITY (IAC 441-25.21(f)(c))

Section 1. General Eligibility for Adult Mental Health and Disability Services:
CCNIA reviews the application to determine if the applicant meets the general eligibility criteria of the Regional CCNIA Management Plan.



Clay · Kossuth · Osceola · Palo Alto · Winnebago · Worth

Care Connections of Northern Iowa exists to support improved access to behavioral healthcare through local resources to promote full citizenship for people with mental illness and intellectual disabilities.